

# Phone

Unlimited Calling Plan .....	\$57.00
Includes Local, Regional & Long Distance Calling and 5 free calling features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
Local and Regional Plan .....	\$49.00
Includes Local and Regional Calling and 5 free calling features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling	
Additional Lines .....	\$15.00

## Directory Listings (Not applicable fax and computer lines)

	DC	MD	VA
Single Listing .....	Included	Included	Included
Each Additional Listing .....	\$2.17	\$1.72	\$1.35
Non-Directory Listed Service .....	\$0.54	\$1.72	\$1.29
Non-Published Service .....	\$1.02	\$1.89	\$2.07

## Domestic Directory Assistance (per call)

	DC	MD	VA
Local/Intralata Directory Assistance .....	\$1.25	\$1.25	\$0.36
National Directory Assistance .....	\$1.25	\$1.25	\$1.25
Reverse Directory Assistance .....	\$1.25	\$1.25	\$1.25
Directory Assistance Call Completion .....	\$0.30	\$0.30	\$0.30
Directory Assistance Surcharge .....	\$1.75	\$1.75	\$1.75
International Directory Assistance .....	\$7.94	\$7.94	\$7.94
International Calling <sup>(10)</sup> .....	Varies		

## Phone Features

	DC/MD	VA
Anonymous Call Rejection .....	\$3.50	\$3.00
Call Block (\$1.00 Per Use) .....	\$5.60	\$5.60
Call Forward Busy Line .....	\$3.50	\$2.00
Call Forward Busy Line/Don't Answer .....	\$3.50	\$3.50
Call Forward Don't Answer .....	\$3.50	\$2.00
Call Forward Variable .....	\$3.60	\$3.60
Call Return (\$1.00 Per Use) .....	\$5.40	\$5.40
Call Waiting .....	Free	Free
Call Waiting ID Deluxe (with Call Waiting and Caller ID) .....	Free	Free
Call Waiting Fax Ring .....	Free	Free
Call Waiting Deactivation .....	Free	Free
Caller ID Blocking .....	Free	Free
Caller ID Deluxe .....	Free	Free
Call Trace (\$1.00 Per Use) .....	\$3.50	\$3.50
Distinctive Ring 1 .....	\$4.90	\$4.90
Distinctive Ring 2 .....	\$7.00	\$4.50
Priority Call .....	\$4.30	\$4.30
Repeat Call .....	\$4.30	\$4.30
Selective Call Acceptance .....	\$3.50	\$3.50
Select Call Forward .....	\$3.80	\$3.80
Speed Dial 8 .....	\$3.50	\$1.50
Speed Dial 30 .....	\$3.55	\$3.55
Three Way Calling .....	Free	Free
Ultra Call Forward .....	\$7.00	\$7.00
Voice Mail - Basic .....	Free	Free
Voice Mail - Family .....	\$10.00	\$7.00
Voice Mail - Value .....	\$7.00	\$6.00

# Installation Fees & Other Charges

Activation Fee .....	\$9.99	Custom Installation/ .....	\$35.00
Installation (Digital TV, Phone or Internet) <sup>(6)</sup> .....	\$49.95	Wiring/Repair (Per 30 Minutes) <sup>(7)</sup> .....	\$4.95
Prewired Additional Outlet (After first 4) .....	\$14.95	Wire Maintenance (Monthly) .....	\$35.00
Unwired Additional Outlet .....	\$35.00	Non-Pay Reconnect .....	\$25.00
New Jack Installation .....	\$35.00	Returned Check Fee .....	\$4.50
Technician Visit <sup>(11)</sup> .....	\$54.95	Payment by Phone Convenience Fee (Via Automated Response Unit) .....	\$6.95
Relocate Outlet .....	\$35.00	Payment by Phone Convenience Fee (Via Representative) .....	\$1.00
Upgrade (Trip Required) .....	\$14.95	Payment by Web Convenience Fee (Via rcn.com) .....	\$9.00
Downgrade .....	\$5.00	Late Fee - Internet Services .....	\$8.00
Additional Converter Box Request .....	\$14.95	(on a delinquent balance of \$10.00 or more- Not charged in Washington, D.C.)	
Customer Equipment Hook-Up - (TiVo, DVD, VCR) ....	\$14.95	Late Fee - Video Services .....	1.50%
Connect Closed Caption - Equipment .....	Free	(on a delinquent balance of \$10.00 or more- Not charged in Washington, D.C.)	
Home Service - Customer Education .....	\$49.95	Late Fee - Phone Service .....	\$15.00
Seasonal Disconnect/Reconnect .....	\$20.00	(on a delinquent balance of \$10.00 or more- Not charged in Washington, D.C.)	
Transfer of Service .....	\$49.95	Auto-pay Denial Fee .....	Actual Replacement Cost
Static IP Activation .....	\$25.00	Unreturned Equipment .....	\$12.95
Home Networking (1st Computer or Device) <sup>(9)</sup> .....	Free	Name Change .....	
Home Networking - .....	\$14.95 each		
(2nd, 3rd and 4th Computer or Device) <sup>(9)</sup>			

(1) RCN [Limited Basic/Signature Digital] Cable TV service needed to access other levels of service. Digital converter box or Cable Card required. Prices noted do not include monthly price for Digital converter box unless otherwise noted. Includes On DEMAND, Interactive Program Guide and music channels. Availability of certain On Demand content may depend on subscription to another service.

(2) All RCN TiVo services/products require RCN Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo and the TiVo logo are trademarks or registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners.

(3) To receive HD features and benefits, an HD television, HD converter remote control and other equipment is required. An HD-capable TV set with component, HDMI or DVI inputs that supports 1080i and meets RCN specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to RCN in HD format by the content provider.

(4) Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL RedZone; A subscription to NFL network is also required.

(5) Modem rental is only required if subscriber does not own a cable modem.

(6) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from existing RCN plant, primary outlet only; does not include wall fishing.

(7) Custom work includes, but is not limited to, wall fishing, extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment, such as home theatres, DVR and High Definition TV equipment.

(8) Home networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. RCN certified home networking device required.

(9) Each standard home networking installation must be within 150 feet of the RCN certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.

(10) Please visit [www.rcn.com](http://www.rcn.com) for country-specific usage rates.

(11) After the initial installation, a \$49.95 fee may apply for additional technician visits to the home and may be in addition to other one-time charges. (12) \$9.95 per month includes 1 base eero and 1 beacon eero. Each additional eero beacon is \$5.00 per month.

A Broadcast TV surcharge of \$9.53 is applicable to all RCN cable packages with Basic Digital TV tier and higher and a Sports surcharge of \$7.57 is applicable to all RCN Cable packages with Signature Digital TV Tier and/or Sports packages/tier. An Entertainment Network surcharges of \$6.85 is applicable to all Signature Digital TV tier and/or Premiere Tier and or Premiere Movies and Entertainment and/or Premiere News and Information and /or Premiere Children and Family. Network Access and Maintenance Fee of \$1.97 is applicable to all RCN accounts subscribing to Internet service.

**Internet download speeds are not guaranteed** and may vary based on device, connection, & other factors outside of RCN's control. Certain equipment may be required to receive 1 Gigabit speeds and may vary due to conditions outside of network control, including customer location. All speeds not available in all areas.

\*Rates effective August 2018. Some restrictions may apply. Not all channels and features are available in all areas; check for availability in your area. Any additional services, such as equipment, premium channels and other tiers of service are subject to an additional charge and subject to change. Additional fees apply for taxes, franchise fees, surcharges, equipment, activation and installation that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Services are subject to terms and conditions of RCN's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All RCN prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative, On DEMAND and/or Pay-Per-View charges. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to RCN if service is canceled. See our online disclosure at [rcn.com](http://rcn.com) for information about services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. ©2018 RCN Telecom Services, (DC Metro) LLC. All rights reserved.

1.800.RING.RCN | [rcn.com](http://rcn.com)



# DC Metro 2018 Residential Rates



# Digital TV

Limited Basic <sup>(1)</sup>	\$30.97
Signature <sup>(1)</sup>	\$107.50

## Premium Movie Channels

HBO	\$19.95
Showtime/The Movie Channel	\$16.95
Cinemax	\$9.99
Starz	\$11.95
Showtime/The Movie Channel/Starz	\$21.95
HBO/Cinemax	\$21.95

## Premiere Packages

Premiere Total (Includes all 4 packs)	\$25.95
Premiere Sports	\$14.99
Premiere News & Information	\$7.99
Premiere Family & Kids	\$7.99
Premiere Entertainment	\$12.99

## High Definition Package

HD Service (Includes service and box) <sup>(3)</sup>	\$10.45
HD Expanded Tier	\$9.99
<small>(Includes 8 High-Definition Channels) <sup>(3)</sup></small>	

## On Demand

New Release - HD	\$5.99
New Release	\$4.99
Library Movie	\$2.99
Double Feature	\$4.99
Adult Programming	Varies
Events	Varies
Titles in Spanish	\$1.99 - \$3.99

## Subscription On Demand

Eros Now On Demand	\$9.95
Filipino On Demand	\$7.95
here! On Demand	\$8.95
Too Much for TV On Demand	\$17.99
DOG TV	\$4.99

## Sports Packages

NFL Red Zone <sup>(4)</sup>	\$59.99
FOX Soccer Plus	\$14.95
MLB Extra Innings	Varies
NBA League Pass	Varies
NHL Center Ice	Varies

# International Programming

## Arabic

ART (Arab Radio & Television)	\$12.95
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## Chinese

CCTV-4 (China Central Television)	\$9.95
CCTV-4 / CTI Zhong Tian	\$11.95

## Filipino

TFC (The Filipino Channel)	\$11.95
GMA Pinoy TV	\$12.95
GMA Life TV	\$9.95
GMA Pinoy TV / TFC	\$19.95
GMA Pinoy TV / GMA Life TV/TFC	\$29.95
GMA Pinoy TV/TFC / Filipino On Demand	\$29.95
GMA Pinoy TV / GMA Life TV / TFC / Filipino On Demand	\$35.95

## French

TV5 MONDE	\$9.95
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## Greek

ANTENNA Satellite (ANT1)	\$14.95
MEGA Cosmos	\$11.95
ANTENNA Satellite / MEGA Cosmos	\$25.95

## Italian

Sky TG24	\$2.95
RAITALIA	\$9.95
RAITALIA / Sky TG24	\$11.95

## Japanese

TV Japan	\$24.95
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## Korean

MBC (Munhwa Broadcasting Corporation)	\$12.95
tvk24	\$12.95
MBC/tvk24	\$19.95

## Polish

TVN24	\$9.95
ITVN	\$14.95
ITVN / TVN24	\$19.95

## Portuguese

RTPI (Rádio e Televisão de Portugal)	\$9.95
TV Globo Internacional	\$19.99
PFC	\$19.95
PFC / TV Globo	\$29.95

## Russian

RTVI	\$9.95
C1R (Channel One Russia)	\$14.95
RTN (Russian Television Network of America)	\$15.95
NTV America	\$15.95
RTVI / Channel One Russia / RTN / NTV America	\$28.95

## South Asian

ITV (India TV)	\$9.95
STAR India GOLD	\$9.95
STAR ONE	\$9.95
STAR India PLUS	\$11.95
TV Asia	\$14.95
Zee TV	\$14.95
ITV / Zee TV	\$19.95
Zee TV / TV Asia	\$19.95
STAR India GOLD / STAR ONE / STAR India PLUS	\$21.95
STAR India GOLD / STAR ONE / STAR India PLUS / ITV	\$26.95
STAR India GOLD / STAR ONE / STAR India PLUS / TV Asia	\$27.95
STAR India GOLD / STAR ONE / STAR India PLUS / Zee TV	\$34.95
STAR India GOLD / STAR ONE / STAR India PLUS / Zee TV / TV Asia / ITV	\$39.95

## Spanish

MiVisión Lite	\$13.00
MiVisión Plus	\$23.95

# Internet

## High-Speed Internet

Downloads up to 10 Mbps/ Uploads up to 4 Mbps	\$65.99
Downloads up to 25 Mbps/ Uploads up to 4 Mbps	\$85.99
Downloads up to 50 Mbps/ Uploads up to 10 Mbps	\$98.99
Downloads up to 110 Mbps/ Uploads up to 15 Mbps	\$128.99
Downloads up to 155 Mbps/ Uploads up to 15 Mbps	\$133.99
Downloads up to 330 Mbps / Uploads up to 20 Mbps	\$141.99
Downloads up to 1 Gig / Uploads up to 20 Mbps	\$151.99
HomeLan Service <sup>(8)</sup>	\$4.95
Modem <sup>(5)</sup>	\$6.99
Static IP	\$19.95
Enhanced Whole Home WiFi <sup>(12)</sup>	\$9.95
Additional Whole Home WiFi beacons <sup>(12)</sup>	\$5.00

## Internet Security

### McAfee PC Security

Triple Play Bundle Customers	Free
Non Triple Play Bundle Customers	\$3.95

### McAfee Total Protection

Triple Play Bundle Customer	\$5.95
Non Triple Play Bundle Customers	\$7.95

# Equipment

TIVO Whole Home Bundle	\$56.40
TiVo 6-tuner Converter	\$46.45
TiVo Premiere Converter	\$26.95
TiVo Mini	\$9.95
TiVo Preview HD Converter	\$17.45
TiVo Wireless Adapter Rental	\$2.00
Standard Digital Converter	\$12.45
HD Converter	\$16.45
HD/DVR Converter	\$21.45
Cable Card	\$1.50

Why RCN?  
In a word, quality.



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